

ARGUS TRAINING

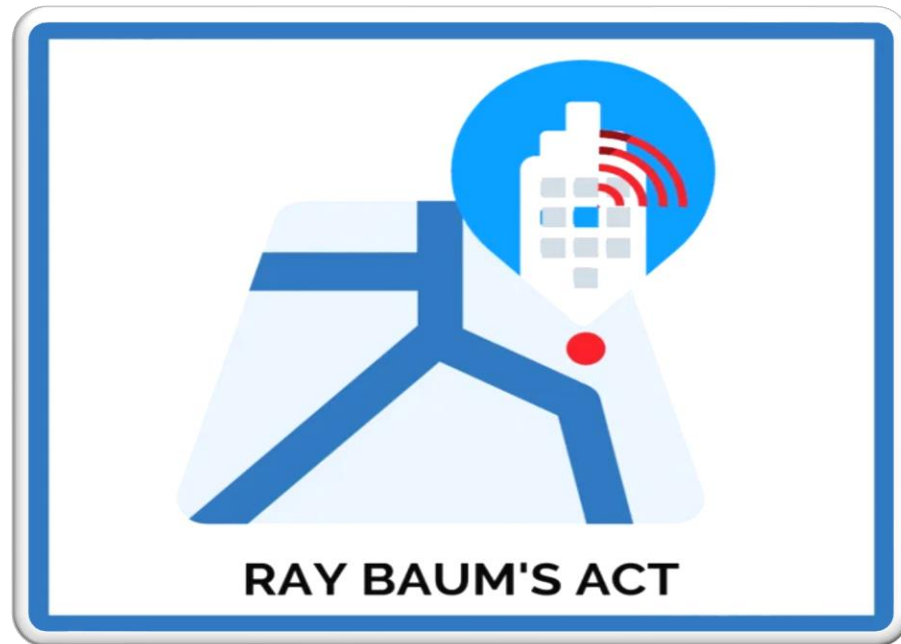
KARI'S LAW & RAY BAUM'S ACT



Kari Hunt was murdered by her estranged husband in a hotel room in Marshall, Texas. **Hunt's 9-year-old daughter attempted to dial 9-1-1 but was unable to reach emergency resources because the multi-line phone required a "9" to be dialed for an outside line.**

Kari's father, Hank Hunt made a promise to his granddaughter that this would never happen to another child. He worked tirelessly for over four years to get laws passed at both the state and federal levels.





**RAY BAUM'S
Act
–
Dispatchable
Location for
MLTS**

- **RAY BAUM'S Act ensures that “dispatchable location”, validated street address of the calling party, plus additional information such as suite, apartment, or similar information, is conveyed with 911 calls to dispatch centers, regardless of the technological platform used, including 911 calls from MLTS.**

Kari's Law & Ray Braum's Act Checklist

Kari's Law Checklist

All organizations that utilize a multi-line telephone system (MLTS) must be compliant with Kari's Law by February 16, 2020. That includes hotels, hospitals, offices, etc. If you're not sure where to start, you can use this checklist to help you on the road to compliance.

1 Contact

Step One: Contact the provider of your MLTS and ask how their product is set up to reach 9-1-1. Find out if they provide a direct line to 9-1-1 without requiring an additional digit such as "9" or "6".

2 Confirm

Step Two: If your provider does offer a direct line to 9-1-1, you can skip to Step Three. If your provider does not offer a direct line, find out how and when they plan on complying with Kari's Law. If you have difficulty getting a response, you can contact your local 9-1-1 authority.

3 Test

Step Three: Once your organization is compliant, it's important to test your MLTS. Contact your Public Safety Answering Point (PSAP or 9-1-1 call center) by their 10-digit emergency number and find out when the best time to test is. Test to ensure you can reach 9-1-1 and that you are also compliant to Ray Braum Act's dispatchable location mandate.

Learn more: NCT911.org/karislaw



ATTESTATION OF COMPLIANCE WITH KARI'S LAW AND RAY BAUM'S ACT

The US President recently signed into law two statutes designed to improve emergency calling:

(1) KARI'S LAW applies to multi-line telephone systems (MLTS), which are telephone systems that serve consumers in environments such as office buildings, campuses, and hotels. Kari's Law requires MLTS systems in the United States to enable users to dial 911 directly, without having to dial a prefix to reach an outside line, and to provide for notification (e.g. to a front desk or security office) when a 911 call is made.

(2) RAY BAUM'S ACT requires the Commission to conduct a rulemaking proceeding to consider adopting rules to ensure that "dispatchable location" is conveyed with 911 calls, regardless of the technological platform used, so that 911 call centers will receive the caller's location automatically and can dispatch responders more quickly. "Dispatchable location" is defined as "the street address of the calling party, and additional information such as room number, floor number, or similar information necessary to adequately identify the location of the calling party."

How to Verify: Each Argus/ProHealth location will verify compliance with Kari's Law and Ray Baum's Act by either contacting the telephone service vendor for confirmation of compliance or by actually direct dialing 911 to see if it works without having to dial 9 or any other number first, asking if the operator is able to see the suite-specific location and confirming that notification was also sent to a front desk line if the call was made from any other phone at the location.

I hereby attest that I performed the recommended verification process and I attest to these outcomes: *(please sign off on the right box for each statutes)*

YES - the Office Address indicated below is **in compliance with Kari's Law.**

NO - the Office is **NOT compliant with Kari's Law**; we will work with our Phone Vendor to fix to comply.

YES - the Office Address indicated below is **in compliance with Ray Baum's Act.**

NO - the Office is **NOT compliant with Ray Baum's Act**; we will work with our Phone Vendor to fix to comply.

Office Location Address: _____

Signature of Managing Physician at this location

Date

Printed name of Managing Physician at this location