

Discrimination is Against the Law

ProHealth Partners, A Medical Group, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **ProHealth Partners, A Medical Group, Inc.** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ProHealth Partners, A Medical Group, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact **Linda Grow, Risk Manager**

If you believe that **ProHealth Partners, A Medical Group, Inc.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Linda Grow, Risk Manager, 5150 E. Pacific Coast Hwy. #500, Long Beach CA 90804, 562-299-5203 Phone or 562-299-5204 Fax, or lgrow@argusmso.com Email. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Linda Grow, Risk Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, **HHH** Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.