



Memorandum

To: _____ (name of physician)

From: Argus CareTracker Support Team

Date: _____

Subject: Redundant Internet Access

According to our records, you are using the CareTracker system for online practice management and electronic medical records. In cases where you may lose internet access, you will not be able to access the patient medical record until the internet connection is restored.

Optum (CareTracker) and Argus recommend that you have an alternate internet connection, should this occur. Alternate internet access may be available with another DSL carrier, cable or a T1 line.

Should you choose not to obtain the additional internet connection, we suggest the following be performed daily:

- Print scheduled charts from the Clinical Today screen for the next day.
- This can be done on a USB drive or saved to a desktop.
- Free training is available to show your office how to perform this task.

Print Scheduled Charts Print Appointments

Patient Name	Resource	Appt Type	Appt Time	Status	Wait	Actions
Garcia, Michelle	Dr Kyle L Dunn	Est Pt	11/03/17 09:30AM	Checked In 1:53PM	94:54	Actions
Test, Christine	Dr Kyle L Dunn	3 Month Check up	11/03/17 11:00AM			Actions
Test, Michelle	Dr Kyle L Dunn	Follow Up	11/03/17 11:15AM			Actions

If you are interested in obtaining an alternate internet connection, please contact the Argus Help Desk at helpdesk@argusmso.com or by calling (562)299-5226.

Thank you.

Physician Signature

Date